



Pembrokeshire, Carmarthenshire & Ceredigion

# LEARNING DISABILITY STRATEGY CONSULTATION

# STRATEGY RECOMMENDATIONS

This item is also available in Welsh / Mae'r eitem hon ar gael yn Gymraeg hefyd



Cyngor Sir  
**CEREDIGION**  
County Council



**GIG**  
CYMRU  
**NHS**  
WALES

Bwrdd Iechyd Prifysgol  
Hywel Dda  
University Health Board

## **Learning Disability Strategy Consultation**

Over the last 2 years we have been engaging with neurodivergent people and people with learning disability as part of discussion around the Learning Disability (LD) strategy and what should be included in that strategy for the future.

There are currently 3 very similar Learning Disability strategies in Pembrokeshire, Carmarthenshire and Ceredigion. This strategy will be a single regional strategy covering all areas. The strategy has been reviewed by the Regional Improving Lives Partnership (RILP) which is a 3-county group including people from

- Carmarthenshire County Council,
- Ceredigion County Council,
- Pembrokeshire County Council,
- Hywel Dda University Health Board,
- Dream Team,
- Carmarthenshire People First,
- Pembrokeshire People First,
- West Wales Regional Partnership,
- Various projects funded by the Regional Integration Fund.

The strategy is informed by the Population Needs Assessment issued by the West Wales Partnership Board.

We would like to hear your views about the recommendations that have emerged from the engagement.

### **How we have come up with our list of recommendations**

Work on the on strategy has been carried out with the Dream Team, a group of people with lived experience of learning disability, autism or neurodivergence living in Pembrokeshire, Carmarthenshire and Ceredigion. This work has been supported by Pembrokeshire People First and Carmarthenshire People First.

The suggested **recommendations** are based on work that has been completed with people with learning disability, autism and neurodivergence and takes into account the achievements of the existing strategies. Information was provided by the following groups:

- The Pembrokeshire Learning Disability Partnership Board
- Dream Team members in Carmarthenshire, Ceredigion, and Pembrokeshire.
- Hywel Dda University Health Board (HDUHB) from its Service Improvement Plan engagement events.
- Responses to questionnaires conducted by Pembrokeshire Citizen Champions
- Responses to questionnaires conducted by Ceredigion County Council.

RILP do not think that additional informal engagement is necessary at this time as the responses that we are now receiving are all covered by earlier responses, but we want to hear your views on what people have said.

Please complete the attached response form and return it to:  
Norman Industries, Units 1-2, Snowdrop Lane, Haverfordwest,  
Pembrokeshire, SA61 1JB








You can also view and complete the form online at:  
<https://wwrpb.org.uk/west-wales-learning-disability-strategy-consultation/>

**Responses must be received by Sunday 5<sup>th</sup> July 2026**




## Easy Read Summary

	<p>We have engaged with people with learning disability and people who are neurodivergent.</p>
	<p>We have gathered information from lots of different people</p>
	<p>We want to hear your views about what people have told us.</p>
	<p>Please send your comments to Norman Industries, Units 1-2, Snowdrop Lane, Haverfordwest, Pembrokeshire, SA61 1JB</p>
	<p>Or complete the form online: <a href="https://wwrpb.org.uk/west-wales-learning-disability-strategy-consultation/">https://wwrpb.org.uk/west-wales-learning-disability-strategy-consultation/</a></p>

## Document Structure

This document is structured in the following way

- Each section has an explanation in plain language which sets out the **recommendations** that have emerged from the engagement.
- The question that is being asked is shown with the symbol 
- Immediately after this is an easy read summary of the recommendation and question.
- A form has been included at the end of document that can be used to provide a response to this consultation.
- Words in **bold** throughout this document are included in the Hard Word List at the end of the document



### Easy Read Version

	<p>Each <b>recommendation</b> is described in plain English</p>
	<p>Questions are shown with this symbol</p>
	<p>Each section has an easy read summary of the recommendation and question.</p>
	<p>A form is provided for you to give us your thoughts.</p>
	<p>Words in <b>bold</b> are in the Hard Word List</p>

## Who is the strategy for?





A lot of people have both a learning disability and one of the conditions recognised as being **neurodivergent**. As part of the engagement process, people suggested that a strategy that covers both learning disability and neurodivergence would be better as the actions will be similar for both.

We think that the strategy should be a learning disability strategy but that all the recommendations would be applied equally to people who are neurodivergent.

 **Do you agree that the strategy should be for people who have learning disabilities and neurodivergence?**



### Easy Read Summary

	People who have helped us with the strategy have both learning disabilities and <b>neurodivergence</b> .
	They think the strategy should be for everyone not just for people with learning disabilities.
	Should the strategy be only for people with learning disabilities?
	Should the strategy be for people with learning disabilities and neurodivergence?

## The Recommendations

Recommendations have been categorized as follows

- Information:** Information that should be available in clear, easy to read and accessible formats.
- Training:** Work with the Dream Team to provide training to both staff and disabled people.
- Action:** Things that can be influenced directly by the local authorities or health board,
- Communication:** Things that are being worked on by other teams or via other strategies and that we need to make sure people are told about
- Note:** Things that the LAs or HDUHB cannot directly influence. Actions that the Learning Disability community can campaign on possibly via the Dream Team







Once the recommendations are agreed each local authority and the health board will work with people locally to decide how they are going to address the recommendations.

Throughout this document reference to the Dream Team refers to a group of people with lived experience. This may be part of the Dream Team or other groups that perform the same function.











Once the overall recommendations are agreed, each local authority and health will provide an action plan for their area.



## Easy Read Version

	<p>Information that should be in clear, easy to read format</p>
	<p>Training co-delivered with the Dream Team</p>
	<p>Actions are things that the local authorities need to do.</p>
	<p>Things that the local authorities and health need to tell people about.</p>
	<p>Notes are things that people have told us about but which the local authorities do not have direct control of.</p>
	<p>There will be local action plans to address the recommendations.</p>

The recommendations have been grouped into the following areas

	1. Information, Advice and Assistance
	2. Social Services
	3. Health Services
	4. Education, Children and Young People
	5. Day opportunities, volunteering and work
	6. Socialising and friendships
	7. Housing
	8. Transport
	9. Advocacy
	10. Carer's Support

# 1. Information, Advice and Assistance



This section is about how we provide information, advice and guidance

The following actions were raised under every area of work.

**Why do we have these recommendations:** Clear, easy to read and accessible information helps to reduce worry and anxiety.

Please note: more detail about information and advice is included in specific sections of the plan.





<b>Recommendations</b>	<b>What will be done.</b>	<b>Who is responsible</b>
Provide clear, easy to read information about services and how to access them.	Action	Everyone
Provide information in a range of formats including accessible digital information promoting services and support.	Information	Everyone
Provide information on technology that helps people to be independent such as Alexa and call buttons. This is called assisted technology.	Information	Everyone
Provide community-based advice about where to find support without needing to go to health or social care.	Action	Local Authority and health



**Do you agree with the above recommendations?**



## Easy Read Summary

	<p>Everyone has told us they want information to be easier to read</p>
	<p>Everyone has told us they want information to be easier to access.</p>
	<p>Do you agree that the local authorities and health should provide easy to read information</p>
	<p>Do you agree that the local authorities and health should make information easier to access</p>

## 2. Social Services



This section is about social services.

### 2.1 Direct Payments

A **direct payment** is a payment that is provided to an individual so they can arrange and pay for the care and support themselves.

Direct payments are based on an **assessment of need** and can only be used for agreed types of care or support.

People have told us they are concerned about how they can get a direct payment and what they can use a direct payment for.






**Why do we have these recommendations:** Direct payments give people choice and control over how their service is provided but they need good information to make it work for them.

<b>Recommendations</b>	<b>What will be done</b>	<b>Who is responsible</b>
Provide clear, easy to read and accessible information about eligibility for a <b>direct payment</b> .	Information	Local Authorities
Provide clear, easy to read and accessible information so people understand what <b>direct payments</b> can be used for.	Information	Local Authorities
Provide training, support and advice to make sure people know how to use and manage direct payments.	Training	Local Authorities

 **Do you agree with the above recommendations?**



## Easy Read Summary

	<p>A <b>direct payment</b> lets people choose and pay for care and support themselves.</p>
	<p>People want information about <b>direct payments</b> to be easier to read.</p>
	<p>People want more training and support on how to use <b>direct payments</b></p>
	<p>Do you agree that more information on <b>direct payments</b> is needed?</p>
	<p>Do you agree that more training on <b>direct payments</b> is needed?</p>


## 2.2 Access to Services

People must have an **assessment of need** for local authorities to pay for services. An **assessment of need** is done by you, your carers and a social worker to decide and write down the support and services that you need.

People have told us they are concerned about services being available to meet their needs especially services closing and not being available in the future.

**? Why do we have these recommendations:** Having good information about services reduces worry and anxiety about how services are provided.

<b>Recommendations</b>	<b>What will be done</b>	<b>Who is Responsible</b>
Provide clear, easy to read information about who is eligible for a service.	Information	LAs
Provide clear, easy to read information so people understand how to ask for a service.	Information	LAs
Provide clear, easy to read information about services that are available.	Information	LAs
Provide clear, easy to read information about what you pay for your service.	Information	LAs
Provide community-based support to find services	Action	LAs
Provide information about services are not open or closing.	Communicate	LAs

 **Do you agree with the above recommendations?**



## Easy Read Summary

	<p>People want information about who can have a service to be easier to read.</p>
	<p>People want to know what services there are and how to go to them.</p>
	<p>People want to know what they will have to pay for their service.</p>
	<p>People want support in the community to find out about services.</p>
	<p>People want good communication about services that not open or will close forever.</p>
	<p>Do you agree that information about services needs to be better?</p>
	<p>Do you agree that access to services needs to be better?</p>

## 2.3 Staffing

There is lots of concern about the number of staff working in social care, difficulties getting personal assistants and services having to close or shorten hours due to lack of staff. All Local Authorities are trying to address these concerns, but people aren't always aware of this. We were also told that staff do not always understand what they need.







### ? Why do we have these recommendations:

People are concerned about getting the right staff to meet their needs.


<b>Recommendations</b>	<b>What will be done</b>	<b>Who is Responsible</b>
Tell people about actions that are being taken to get more care and support staff.	Communicate	LAs
Provide community-based sessions to tell people about becoming a support worker or personal assistant.	Action	LAs
Provide training to all staff on learning disability and neurodivergence.	Training	LAs alongside the Dream Team
Provide community-based sessions to help people explore alternative ways of meeting care and support needs.	Action	LAs

? Do you agree with the above recommendations?

## Easy Read Summary

	Provide more information about what is being done to get more staff to meet care and support needs
	Help people to access community services.
	Provide training to staff on learning disability and <b>neurodivergence</b> .
	Hold events to tell people about working in social care.
	Do you agree that more information is needed about jobs in social care.
	Do you agree that staff need more training about learning disabilities and neurodivergence.

### 3. Health Services

	<p>This section is about Health Services</p>
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#### 3.1 Accessible Appointments

##### ? Why do we have these recommendations:

People have told us they need help to get to appointments and to understand what they are being told.







People have told us appointment letters are difficult to understand.

People would like more information on Annual Health Checks so they can choose whether to have one or not.

Recommendation	What will be done	Who is Responsible
Make sure appointment letters are clear, easy to read and accessible.	Action	H DUHB
Provide clear, easy to read and accessible information on all services.	Information	H DUHB
Provide clear, easy to read and accessible information about Annual Health Checks.	Information	H DUHB
Make sure people know that they can ask for an annual health check	Action	H DUHB
Provide community support to book appointments such as dentist or doctor.	Action	H DUHB

? Do you agree with the above recommendations?

## Easy Read Summary

	Make appointment letters easier to understand
	Provide easy read information about health services.
	Make sure people know they can have an annual health check
	People want support in the community to find out about health services.
	Do you agree that more information needs to be easier to understand
	Do you agree that more community support is needed.

## 3.2 Training

### ? Why do we have these recommendations:






People have also told us they are concerned about the training that is provided to staff and that they do not always understand learning disability or autism.

People have told us that they want accessible training on specific conditions.

<b>Recommendation</b>	<b>What will be done</b>	<b>Who is Responsible</b>
Provide training to all staff on learning disability and neurodivergence.	Training	HDUHB working with the Dream Team
Provide community-based sessions to help people understand specific conditions such as diabetes, epilepsy and high blood pressure.	Action	HDUHB
Tell people about actions that are being taken to improve staffing to support people with learning disability and or <b>neurodivergence</b> across health.	Communicate	HDUHB

 **Do you agree with the above recommendations?**

## Easy Read Summary

	<p>Provide training to staff on learning disability and <b>neurodivergence</b>.</p>
	<p>Provide support in the community to access health services.</p>
	<p>Provide more information about what is being done to improve staffing for people with learning disabilities and <b>neurodivergence</b> in health.</p>
	<p>Do you agree that staff need more training about learning disabilities and neurodivergence.</p>
	<p>Do you agree that more information is needed about jobs in health.</p>

### 3.3 Service Availability


#### ? Why do we have these recommendations:

People have told us they are concerned about services that have not reopened after Covid.

People have told us they concerned about the closure of Withybush Hospital.

People are concerned about the link between health and social care.

People want a wrap-around service to support their health needs.



 **HDUHB is currently undertaking a Service Improvement Plan process. The issues above will be considered as part of this process and not included in strategy.**

<b>Recommendation</b>	<b>What will be done</b>	<b>Who is Responsible</b>
Tell people about the results of the Service Improvement Plan	Communicate	HDUHB


**There is no question relating to this recommendation**



## Easy Read Summary

	<p>Tell people about the service improvement plan.</p>
	<p>There is no question relating for this section</p>

## 4. Education, Children and Young People

	<p>This section is about education, children and young people</p>
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### 4.1 Transitions

#### ? Why do we have these recommendations:

People have told us they are concerned about lack of information and support for transition from children services to adult services. People want stronger links between school, college and adult services. People have suggested that adults with lived experience could support pupils during transitions.



**This is an adult strategy – transitions are managed by children services in Pembrokeshire (currently being reviewed) and Carmarthenshire. Ceredigion operates a through age service so there is no transition from children to adult services.**






Action	What will be done	Who is Responsible
Provide clear, easy to read information about the move from children to adult services.	Information	LAs
Provide community-based sessions to help people explore services that are available after leaving school or college.	Action	LAs
People with lived experience can provide support to pupils going through transitions	Note	Dream Team



**Do you agree with the above recommendations?**



## Easy Read Summary

	Provide easy read information about <b>transitions</b> .
	People want support in the community to find out about services that are available after school or college.
	The Dream Team can provide information to schools and colleges.
	Do you agree that information about <b>transitions</b> needs to be easier to understand
	Do you agree that more community support is needed.

## 4.2 Opportunities after leaving school

### ? Why do we have these recommendations:

People have told us they do not know about opportunities for work or volunteering after they leave school.






People have told us they want access to places where they can meet friends and socialise. This is covered in section 6 below.

<b>Recommendations</b>	<b>What will be done</b>	<b>Who is Responsible</b>
Provide information about things to do during the day after leaving school or college so people can make a choice about what to do next.	Information	LAs
Provide clear and easy to read, information about apprenticeship, work and volunteering opportunities	Information	LAs
Organise school visits from Year 10 onwards so that pupils think about work or volunteering.	Action	LAs
People with lived experience can provide support to pupils going through transitions	Note	Dream Team

 **Do you agree with the above recommendations?**



## Easy Read Summary

	<p>Provide easy read information about activities, apprenticeships, volunteering and work.</p>
	<p>Organise visits to make sure people know about activities available after leaving school or college</p>
	<p>The Dream Team can provide information to schools and colleges.</p>
	<p>Do you agree that more information about activities after school or college is needed?</p>
	<p>Do you agree that more links to school and college are needed?</p>

### 4.3 Assessment and support provision

#### ? Why do we have these recommendations:

People have told us they do not understand the new Individual Development Plan (IDP) process.

People are concerned about the time it takes to make decisions.





**These are not concerns that this strategy can influence. We have noted the concerns for completeness.**

Recommendation	What will be done	Who is Responsible
Circulate any information that is available about the IDP process	Note	


**There is no question relating to this recommendation**



## Easy Read Summary

	<p>The IDP process is managed by children services. We will circulate any information that is made available.</p>
	<p>There is no question relating for this section</p>

## 5. Day Opportunities, volunteering and work

	<p>This section is about Day Opportunities, Volunteering and Work</p>
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### 5.1 Day Opportunities

#### ? Why do we have these recommendations:


People have told us they want more choice about what they do during the daytime including evening and weekends. They want to learn new skills and develop independence.

<b>Recommendations</b>	<b>What will be done</b>	<b>Who is Responsible</b>
Provide clear and easy to read information about all opportunities and services that are available during the day	Information	LAs
Provide support so that people can find the services they want	Action	LAs
Work with service providers, partners, carers and people with lived experience to review and develop day opportunities to ensure that they meet people's needs	Action	LAs
Provide social hubs for people to meet and socialise safely	Action	LAs

? Do you agree with the above recommendations?



## Easy Read Summary

	Provide easy read information about services that are available during the day
	Provide support in the community to find out about day opportunities
	Review day opportunities to make sure they meet people's needs
	Provide places for people to meet and socialise
	Development new services
	Do you agree that more information about daytime activities is needed?
	Do you agree that day opportunities should be reviewed and developed?
	Do you agree that places to socialise and meet friends are needed?

## 5.2 Volunteering

### ? Why do we have these recommendations:





People have told us they want more community opportunities to volunteer and learn employment skills.

People want to receive similar support when they volunteer as they do in other day opportunities.

<b>Recommendations</b>	<b>What will be done</b>	<b>Who is Responsible</b>
Work with local community groups so that they understand support needs and can help people succeed in a volunteer position.	Training	LAs with the Dream Team
Work with partners who support community groups to develop opportunities for supported volunteering	Action	LAs
Review the support that is provided to people who are volunteering and suggest ways of improving it to make volunteering more successful.	Action	LAs

? Do you agree with the above recommendations?

## Easy Read Summary

	<p>Work with community groups to help them understand support that is needed.</p>
	<p>Work with partners to develop supported volunteering</p>
	<p>Review support to improve volunteering success?</p>
	<p>Do you agree that volunteer opportunities need to be improved?</p>

## 5.3 Paid Work

### ? Why do we have these recommendations:

People have told us they want more support to think about work and apply for a job.

Once in a job, people want more support to keep a job


People want employers to have better training to understand their needs.

<b>Recommendations</b>	<b>What will be done</b>	<b>Who is Responsible</b>
Provide clear and easy to read information about support to get a job.	Information	LAs
Provide specialist support to help people who want to have paid work to get a job.	Action	LAs
Work with local employers so that they understand support needs and can help people succeed in a job.	Training	LAs


? Do you agree with the above recommendations?



## Easy Read Summary

	<p>Provide easy to read information about support available to get a job.</p>
	<p>Provide support to get a job</p>
	<p>Support employers to understand people's needs in work</p>
	<p>Do you agree that more information is needed about getting a job?</p>
	<p>Do you agree that more support is needed to get a job?</p>

## 6. Socialising and Friendships

	<p>This section is about socialising and friends</p>
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### 6.1 Training and awareness

#### ? Why do we have these recommendations:






People tell us they want training to help people understand how to have better relationships with each other.

<b>Recommendations</b>	<b>What will be done</b>	<b>Who is Responsible</b>
Provide training and awareness sessions on social interaction challenges including <ul style="list-style-type: none"> <li>• mate crime,</li> <li>• sexual relationships</li> <li>• friendship boundaries</li> </ul>	Training	LAs in partnership with the Dream Team
Provide clear and easy to read information on how to deal with problems with friends and relationships	Information	LAs in partnership with the Dream Team
Provide clear and easy to read sexual health information	Information	HDUHB

? Do you agree with the above recommendations?



## Easy Read Summary

	<p>Provide easy to read information about how to deal with problems in relationships</p>
	<p>Provide training on things that affect relationships</p>
	<p>Provide easy to read information on sexual health</p>
	<p>Do you agree that more support is needed to help with problems with friends?</p>
	<p>Do you agree easy read information is needed on sexual health?</p>

## 6.2 Friendships and relationships

### ? Why do we have these recommendations:

People want more information and support on how to build and keep friendships including sexual relationships.

People want support for couples to have a family






People want support to have better relationships with professionals such as support workers, medical professionals and the police.

<b>Recommendations</b>	<b>What will be done</b>	<b>Who is Responsible</b>
Support and provide community-based services to help people develop and keep friendships including romantic relationships.	Action	LAs
Enable people to attend services that allow people to socialise in the evening and at weekends.	Action	LAs
Work with providers, partners, carers and people with lived experience to review the support that is provided to make and keep professional relationships.	Action	LAs with Dream Team

? **Do you agree with the above recommendations?**



## Easy Read Summary

	<p>Provide support to help people develop friendships.</p>
	<p>Provide support to attend services in evenings and at weekend.</p>
	<p>Provide support to improve relationships with professionals.</p>
	<p>Do you agree that more support is needed to help make friends?</p>
	<p>Do you agree that more support is needed to develop relationships with professionals?</p>

### 6.3 Social Media and Technology

#### ? Why do we have these recommendations:

People want more information and support around social media and online transactions.






People want more training to understand and use online services safely.

People are concerned about the amount of online services and that they cannot access them

<b>Action</b>	<b>What will be done</b>	<b>Who is Responsible</b>
Provide clear, easy to read and accessible information to support people to use online services safely.	Information	LAs
Work with the Dream Team to provide training to reduce risk of online fraud and abuse.	Training	LAs with the Dream Team
Provide support and opportunities to apply for services online – without need to have own a device.	Action	LAs

? Do you agree with the above recommendations?

## Easy Read Summary

	<p>Provide easy to read information about using online services.</p>
	<p>Provide training on fraud and abuse.</p>
	<p>Provide help to get online.</p>
	<p>Do you agree that more support is needed to get online?</p>
	<p>Do you agree that more access to equipment is needed</p>

## 7. Housing



This section is about housing

### 7.1 Choice about where I live

#### ? Why do we have these recommendations:

People have told us they are concerned about the lack of housing that is available that meets their needs

People are concerned the availability of support to enable them to live independently.

People want to be able to live at home but without their family having to support them all the time.





**Providing different housing options takes a long time and is being looked at by the Local Authority housing teams.**

Action	What will be done	Who is Responsible
Provide regular and accessible information about the work that is being done to improve housing options.	Communicate	LAs
Support people to make choices about where they live.	Action	LAs

? Do you agree with the above recommendations?



## Easy Read Summary

	<p>Provide regular updates on the work that is being done to improve housing options</p>
	<p>Support people to choose where they live</p>
	<p>Do you agree that more information about housing developments is needed?</p>
	<p>Do you agree that support is needed to choose your home?</p>

## 7.2 Information and Advice (housing)

### ? Why do we have these recommendations:

People have told us they do not understand the choices they have about living independently. Accessible information in clear and easy to read formats is not available.





People are concerned about money and how they can afford to live independently

<b>Action</b>	<b>What will be done</b>	<b>Who is Responsible</b>
Provide accessible information about different housing options including living at home, residential care, supported living and living independently.	Action	LAs
Provide community-based sessions to help people understand what they will have to pay to live independently	Action	LAs


? Do you agree with the above recommendations?



## Easy Read Summary

	<p>Provide easy read information about housing options</p>
	<p>Provide support in the community to find out about day opportunities</p>
	<p>Do you agree that more information about housing options is needed?</p>
	<p>Do you agree that more information about living independently?</p>

## 8 Transport

	<p>This section is about transport</p>
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### 8.1 Support to Use Transport

#### ? Why do we have these recommendations:






People are concerned that disabled people have difficulties using public transport independently. People want easier to read timetables. People want support so they can use the Fflecsi service (Pembrokeshire only)

Action	What will be done	Who is Responsible
Provide accessible information about support that is available to use transport.	Action	LAs
Provide community-based sessions and travel training to help people use the Fflecsi service.	Action	PCC
Work with transport departments to issue easier read or digital timetables	Action	LAs and Dream Team

? Do you agree with the above recommendations?



## Easy Read Summary

	Provide easy read information about transport options
	Provide support and training to use the Fflecsi bus service
	Work with Local Authority transport to provide easy read tables.
	Do you agree that more information about travel options is needed?
	Do you agree that training on using the Fflecsi service is needed?

## 8.2 Travel Training

### ? Why do we have these recommendations:

People are anxious about using transport and want to learn how to use it independently – this is called travel training.

People are concerned about lack of understanding shown by bus/train drivers towards people with learning disabilities or autism.






**The local authorities nor Health have any influence over how transport companies train their staff. As an independent group, the Dream Team can support these companies.**

Action	What will be done	Who is Responsible
Provide people with travel training.	Action	LAs
People with lived experiences to provide training for transport providers	Note	Dream Team

? Do you agree with the above recommendation?



## Easy Read Summary

	<p>Provide travel training so that people can use public transport independently.</p>
	<p>The Dream Team will speak to transport providers.</p>
	<p>Do you agree that more travel training should be provided?</p>

### 8.3 Transport Options

Through the consultation people are concerned about the lack of transport options particularly in rural areas. They told us they are concerned about lack of public transport in the evenings and weekends and about the reliability of public transport.



**The local authorities nor Health not have any influence over how transport companies deliver their services. As an independent group, the Dream Team can lobby these companies.**



<b>Action</b>	<b>What will be done</b>	<b>Who is Responsible</b>
Neither the LAs nor HDUHB have influence over public transport service. Concerns are noted and support will be given to the Dream Team campaign for more services	Note	Dream Team




**There is no question for this section**



## Easy Read Summary

	<p>The Dream Team will speak to transport providers.</p>
	<p>There is no question relating for this section</p>

## 9. Advocacy

	<p>This section is about advocacy</p>
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People have told us they are concerned about where they get advocacy support if they need it.



**There is a West Wales Advocacy Strategy. Details of the strategy can be found here:**




Full version: <https://wwrpb.org.uk/en/adult-advocacy-strategy/>

Easy Read Version: <https://wwrpb.org.uk/en/adult-advocacy-strategy-easy-read/>


<b>Action</b>	<b>What will be done</b>	<b>Who is Responsible</b>
Ensure that people have information about the Advocacy Strategy	Communicate	All
Provide accessible local information about advocacy services	Action	LAs and Health



## Easy Read Summary

	There is a regional Advocacy Strategy
	We will give people local information
	There is no question for this section

## 10. Carers Support

	<p>This section is about Carers</p>
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Carers have told us they are concerned about where they get support if they need it. This includes information about respite and support for people with LD caring for parents.



**There is a West Wales Carers Strategy. The strategy can be found here:**

Full version: <https://wwrpb.org.uk/en/carers-strategy/>




Easy Read Version:

<b>Action</b>	<b>What will be done</b>	<b>Who is Responsible</b>
Ensure that people have information about the Carers Strategy	Communicate	All
Provide accessible local information about Carers services	Action	LAs

**There is no question relating to this recommendation**



## Easy Read Summary

	There is a regional Carer Strategy
	We will give people local information
	There is no question for this section

## Hard Word List

### Assessment of Need

If you cannot carry out basic tasks such as getting yourself washed and dressed or getting to the toilet, Adult care can complete an assessment. This an **Assessment of Need**. It is a requirement of the Social Services and Wellbeing Act that these assessments are done.

If you are assessed as needing help, they will work with you to agree your goals and identify and possibly arrange services that will benefit you. Finding out what eligible needs a person has starts with a conversation. During this conversation we will ask what matters to you. We will ask you about your circumstances; personal outcomes, barriers to achieving those outcomes, any risks to you or to other persons and your strengths and capabilities. We will also ask you about the support you already receive and we will talk about where you can access support that you need.

There is national eligibility criteria for care and support for adults, children and carers. Eligibility is made up of 4 criteria that must be met for the need to be eligible. There is a criteria table for adults, carers and children. There is an automatic right to eligibility for those at risk of abuse or neglect.

- Eligibility is based on a need not a person and is not about a right to a service.
- It is applied to guarantee access to care and support for those who cannot achieve their personal outcomes without it.
- Some needs may be met through a care and support plan and some through access to community services.
- Community services could include those provided by public, private and 3rd sector organisations, as well as community groups, family and friends.
- If the provision of care and support cannot help the person achieve their outcomes the question of eligibility does not arise.

## Direct Payments

A Direct Payment is money that are provided to an individual so they can pay for the care and support themselves.

If you are eligible for financial assistance to help with the cost of meeting care needs, this can be done through **direct payments**. This enables you to organise and purchase the help that you need directly instead of it being arranged through Adult Care.

**Direct Payments** are designed to give you more independence, choice and control, in order to help you manage your own life in your own home. Direct payments can be made to:

- disabled people aged 16 or over (with short or long-term needs)
- disabled parents for children's services
- carers aged 16 or over (including people with parental responsibility for a disabled child)

elderly people who need community care services

**Neurodivergence** is a term that includes the following conditions:

Learning difficulties

ADHD

Dyscalculia

Acquired brain injury

Tourettes

Autism

Dyspraxia

Developmental disorders

Dyslexia

Some mental health conditions

## Recommendations

People have asked for lots of changes to the way we work. The **recommendations** are things that we have agreed should be looked at and changed.

## **Strategy**

A strategy is a document that tells you all the things that will be done or changed

## **Transitions**

This is the move from children services to adult services. This usually happens at 18 or 19 years old.

Ceredigion has a through age service so there is no transition process.

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